GAC SHIPPING

At your side in ports worldwide

Wherever you go
An oil tanker leaves the Gulf. A bulk carrier sails for China. A container ship arrives in the United States....

Ninety percent of world commerce moves on water, and at the start and finish of many of those voyages you’ll find GAC Shipping right alongside. As the world’s largest independent shipping agency, GAC attends to tens of thousands of vessels every year, facilitating a constant stream of ships and cargo to every corner of the globe.

**Perfect match**

Founded in Kuwait in 1956 by a team of Swedish shipping executives, GAC Shipping weds the seafaring heritage and straightforward business customs of Scandinavia to the Gulf’s traditions of hospitality and strong personal ties.

It’s a combination that has travelled well. From the Middle East, to Africa, Asia, the Americas and beyond, people everywhere have learned they can count on GAC to get the job done, professionally and with a smile.

Today, the GAC network consists of four regional hubs, 250 GAC offices in 40 countries and carefully selected partners elsewhere, covering thousands of locations. In all those places you’ll encounter personnel who are competent, courteous and dedicated to meeting your requirements.

**One world, one agency**

GAC Shipping’s network is designed for the times. It provides the convenience today’s internationally minded fleet owners, managers and charterers seek, enabling them to meet the needs of vessels and crew anywhere in the world with a single phone call to their local GAC Shipping representative.

It also ensures high service quality across the board, with GAC representatives working to a single global standard of excellence, under the supervision of regional hubs in Dubai, London, Singapore and Houston.

And by dealing with one shipping agency partner on a local, regional or global basis, instead of different agents in different parts of the world, our principals enjoy significant cost savings on port calls wherever they go.

For business purposes, it’s increasingly one world. And GAC Shipping is committed to delivering more of it.
Headquartered in Dubai, the GAC network spans time zones, borders, languages and cultures.

Whether you operate one ship or many, working in main ports or remote ones, you’ll encounter GAC Shipping’s consistently high standards.
GAC Shipping offers our principals more than just broad geographic coverage. To global reach, add an extensive portfolio of services, an innovative, customer-driven approach to business and a long-term commitment to the shipping industry. You’ll find what you’re looking for whether you’re controlling an entire fleet or a single vessel.

**Whatever you need**

GAC Shipping’s portfolio of ship agency services is comprehensive, ranging from canvassing and marketing support to port handling and documentation, stevedoring, brokerage and slops removal.

But there are many other shipping services to choose from: bunker and lubricant supplies on a worldwide basis, ship supplies and ship-to-ship transfers in key trade lanes, transit services through major waterways, and P&I representation in selected locations. To our slogan “Wherever you go,” you can easily add “Whatever you need.”

And the emphasis is on you. Services are tailored to your needs. Whether you’re an oil trader or a cruise ship operator; running a tramp or liner service; carrying cars, containers or bulk cargo, we want you to be a satisfied customer.

**New services, destinations, systems**

And to make sure you remain one, we look for new ways to be of assistance. It’s a GAC tradition that has led to new concepts like our door-to-deck delivery service for ship spares, and our global hub service for efficient port call management.

It has also led to new destinations. Over the years GAC Shipping has pioneered agency service in many promising new markets. Today, we’re working closely with leading oil companies as they extend their supply lines into central Asia, Russia, Algeria and Angola.

And in our efforts to provide seamless global service around the clock, we’ve been quick to offer our principals innovative new systems—like GACship, our proprietary online application for 24/7 port call management.

As for the future, you can count on GAC Shipping for the long run. As an independently owned company managed by shipping professionals, our sole objective is to look after our principals’ interests, in a growing number of places.
GAC Shipping attends to more than 30,000 vessels annually. More than 3,500 principals rely on us for ship agency and complementary services.
Port D/A Management

In situations where it’s not practical to utilise the GAC network for port call management, principals can still rely on GAC Shipping for port disbursement account (d/a) administration and management expertise.

Under such circumstances, the principal’s port agents assume operational responsibility for the port call, while GAC focuses on managing funds transactions, monitoring pro formas and final disbursements, and overseeing administration. By outsourcing the d/a approval process and other back office tasks to GAC, principals can focus on their revenue-generating functions, and enjoy cost efficiency at the same time.

Fuel Management

High-quality bunkers and lubricants to ISO standards, competitive prices, worldwide availability—GAC Bunker Fuels has all the ingredients for an effective global fuel management programme. We’re available 24/7 in major bunkering locations like Houston, London, Cape Town, Cairo, Sharjah, Colombo, and Singapore and in dozens of other places—from the Black Sea to the Java Sea, and from the Gulf of Guinea to the Gulf of Mexico. Add one other ingredient: information. GAC keeps you updated on price trends, port restrictions and the availability of fuels and lubricants in ports worldwide.
Information and IT Services

Start your port calls at gacworld.com, using MyGAC to personalise the site with the port information and GAC contacts you’ll need. MyGAC also lets you access HotPortNews, our daily bulletin on conditions in ports worldwide. It’s a convenient way to stay up to date on everything from tariff changes and local exchange rates to storm alerts and piracy warnings. Once in port follow disbursements, statements of fact and other operational and administrative matters online with GACShip. But whether you want to exchange electronic files or faxes, GAC Shipping gears its IT and information services to your needs.

Principal Support

More than 3,500 principals rely on GAC Shipping for ship agency and related services. Our portfolio includes canvassing and marketing support, port handling and documentation, stevedoring, brokerage, slops removal, bunker and lubricant supplies, ship supplies, canal transits, ship-to-ship transfers and P&I representation.
Ship Supplies

GAC Shipping offers fast delivery of ship supplies in several of the world’s major trade lanes. Our fleet of modern high-speed boats operates round the clock, making it easier to manage crew changes, to deliver spares, provisions and mail, and to arrange emergency transport. GAC Shipping’s presence is particularly strong in the Middle East, the Indian subcontinent, Asia and Africa. Safety and security issues are paramount, and all GAC ship supply operations are International Ship and Port Facility Security code certified.

Canal Transits

The GAC network is also the route to take for smooth and efficient passage through the world’s busy waterways. We can help you transit the Suez, Panama and Kiel Canals, the Turkish Straits, the Strait of Magellan and Patagonian Channel and other major thoroughfares. Services include transit attendance, 24/7 funds transfer, long-haul rebate handling, disbursement control and communications assistance.
**Ship-to-Ship Transfers**

Through Gulf Transfer Services, GAC offers ship-to-ship transfers of bulk liquids and gases at key locations in the Middle East, West Africa, the Mediterranean, and Southeast Asia. Our portfolio of services includes provision of mooring masters for floating storage units and SBM berthing, fender and hose rentals, and marine-related services such as condition surveys, vetting inspections and superintendence.

**Freight Contracting**

It’s easier to understand a principal’s needs if you’ve operated vessels yourself. As an operator of bulk tonnage in the 20-50,000 dwt range, GAC Shipping has that experience. Through our Brobulk operating company, GAC offers freight cover for single shipments and contracts, ocean freight feasibility studies, vessel and cargo management, and integrated bulk transport solutions.

**P&I Representation**

GAC provides P&I representation at offices throughout the Middle East and in Africa, the Eastern Mediterranean and South Asia. Services include 24/7 claims handling, marine surveys and damage reports. As both vessel agent and P&I representative, GAC Shipping’s response is fast and well coordinated.
ALONGSIDE WORLDWIDE

Wherever you go, there’s a GAC Shipping office nearby. A quick glance at your local phone book or a shipping directory is all it takes to get in touch. You can also reach us at www.gacworld.com.

Alternatively, simply contact one of the offices listed here and ask for the nearest GAC Shipping representative.

Our offices have detailed information about the services covered in this brochure, and staff who can tell you more about the synergies of using GAC for all your shipping needs.

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The GAC Group is the world’s leading independent supplier of shipping, logistics and marine services. Worldwide, the Group employs over 7,000 people at 250 offices in more than 40 countries and works with an expanding network of partners to deliver global reach.

GAC Shipping, the Group’s shipping services unit, offers almost half a century of experience in port call management and is dedicated to meeting principals’ needs for quality, innovation and efficiency.

Many of the world’s leading companies rely on GAC, and the Group remains one of the few organisations with the resources, expertise and infrastructure needed to support shipping operations on a local, regional or global scale.

What makes GAC Shipping special?
- Global coverage—represented in thousands of locations
- Excellent references—serving over 3,500 leading principals
- Outstanding track record—more than 50 years experience in shipping, logistics and marine services
- Comprehensive range of ship agency and related services
- Global solutions for port call management, cash management, fuel and spares management
- Ship supplies, canal transits, ship-to-ship transfers and P&I representation available in key locations
- Modern, effective IT solutions and security systems

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